

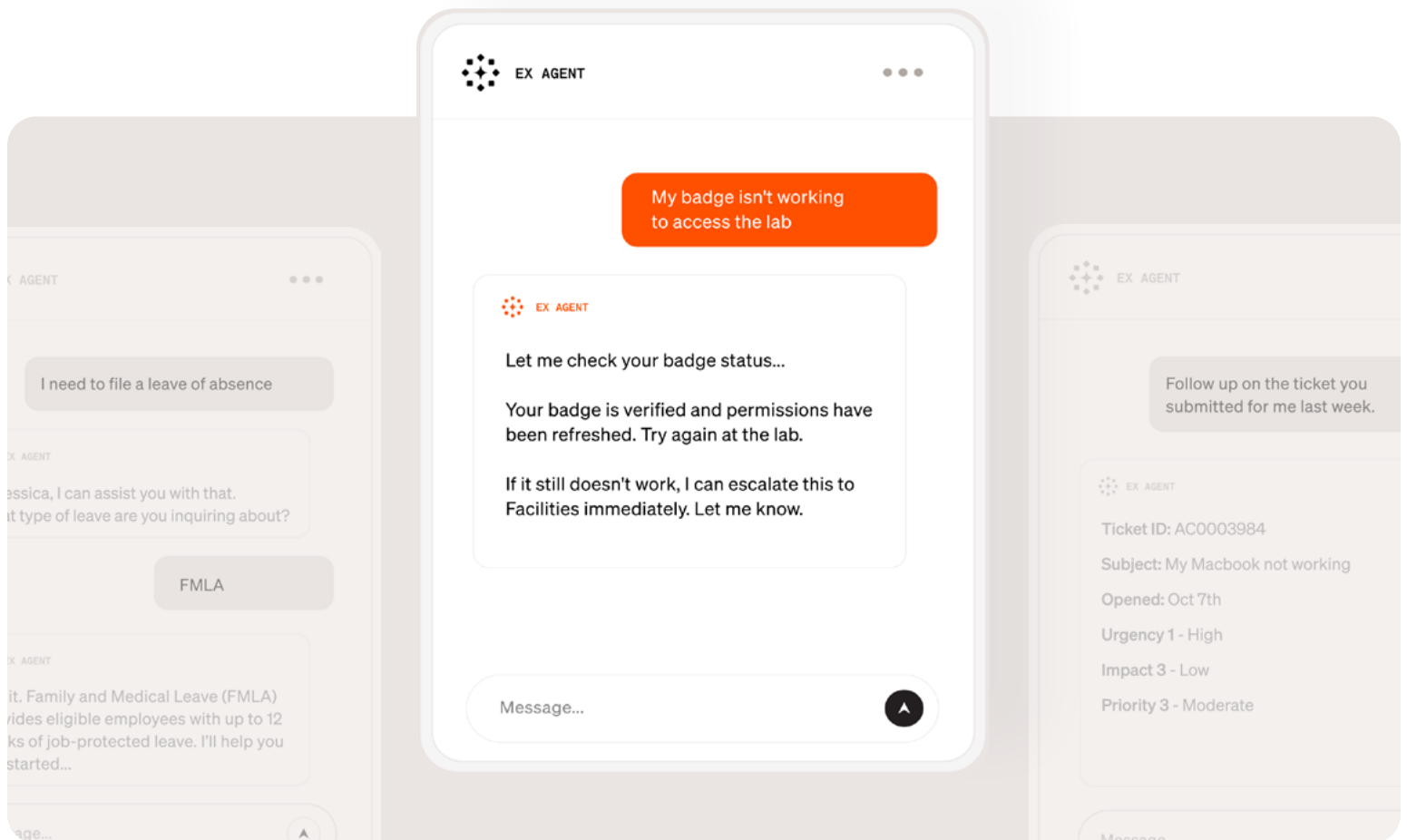
Employee Experience (EX) Agent

In the age of AI, employees are drowning in 'work around work' the everyday requests, approvals, tasks that slow them down. At the same time, IT teams are under pressure to improve productivity, automate manual processes, and deliver business impact fast.

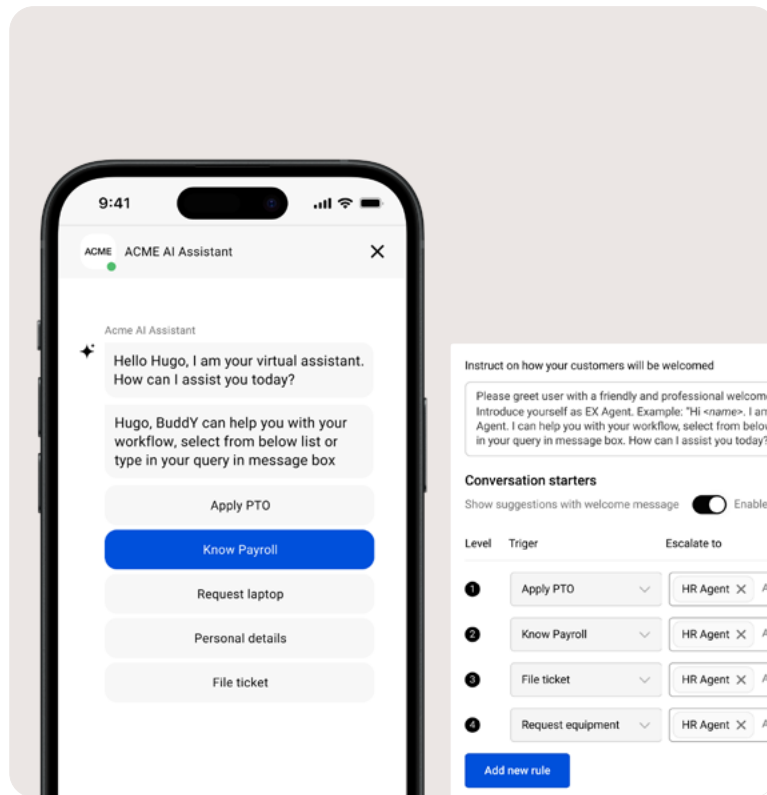
But moving from AI experimentation to AI in production requires clear business impact and broad-scale deployment. IT must partner with business leaders to deploy AI responsibly and show

measurable gains in both employee productivity and organizational performance. EX Agent bridges the gap.

Simplr's AI Agent for Employee Experience (EX Agent) is the intelligent, customizable AI agent for everyday employee needs. Powered by LLMs and agentic automation, it goes beyond answering questions and takes action. It helps employees get work done faster, from anywhere employees work, with less friction.



Deep dive: Employee Experience Agent



KEY BENEFITS

Faster self-service

EX Agent resolves tasks, not just queries—streamlining “work around work” so employees complete tasks quickly with natural language conversations.

Reduced IT & HR burden

By empowering employees with self-service, EX Agent cuts service desk volumes, freeing IT and HR teams for higher-value initiatives.

Improved employee engagement

EX Agent boosts intranet adoption by making knowledge, services, and systems easier to access—helping IT and HR maximize ROI on engagement initiatives and drive higher productivity and retention.

Trusted AI foundation

Built on Simpplr’s governance and compliance backbone, EX Agent delivers measurable outcomes while keeping automation secure, auditable, and enterprise-ready.

DIFFERENTIATED FEATURES

Context-aware intelligence

EX Agent leverages Simpplr’s proprietary Knowledge Graph to understand each employee’s role, team, location, and activity history. This context ensures responses and actions are personalized, compliant, and far more accurate than generic AI agents.

Built-in adoption

Native to the Simpplr intranet, EX Agent integrates directly into the tool that employees already use every day. This drives immediate productivity gains without requiring employees to change habits or learn new systems.

Flexible & fully customizable

With AI Agent Studio, organizations can design or adapt workflows, set tone and guardrails, and ensure automation aligns with brand and HR policies. Multichannel support across intranet, Slack, Teams, SMS, and mobile meets employees wherever they work.

Trustworthy & secure

Built on Simpplr’s enterprise-grade governance and security framework, EX Agent delivers compliance with standards like SOC 2 Type2, and HIPAA. Guardrails prevent misuse, while role-based controls and auditing keep HR, Comms, and IT in control.

About Simpplr

Simpplr is the AI-powered platform that unifies the digital workplace – bringing together engagement, enablement, and services to transform the employee experience. Learn more at simpplr.com.

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