

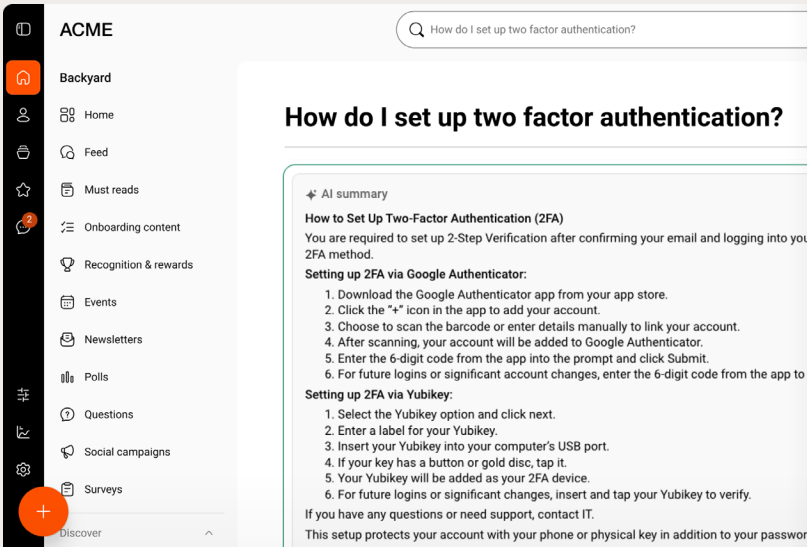
Enterprise Search

Medium and large companies run thousands of applications, making it slow and difficult for employees to find what they need. Traditional search tools are trapped in silos and rely on keyword matching alone — missing semantic meaning and ignoring who's asking, what they're working on, and what matters to them. The result: irrelevant results, low adoption, and yet another tab employees have to open and keep open.

Unified AI-powered search

Legacy tools and modern AI applications compound the search problem — searching a single endpoint by keyword, missing semantic meaning, and forcing manual workarounds that further fragment institutional knowledge.

Simpplr Enterprise Search solves this with AI-powered search across every connected system, embedded directly in the intranet employees already use. Results are personalized to each user's role, location, and preferences — making knowledge discovery fast, relevant, and finally driving the adoption employees actually want.



Key benefits

Improved productivity

Personalized answers from every connected system in one unified search — saving employees up to 5 minutes per search.

More confident decisions

Simpplr's proprietary Knowledge Graph ranks results by role and platform behavior, so employees trust what they find.

Improved employee experience

Search lives inside the trusted Simpplr intranet, natively indexing team sites, communications, and connected systems, thus eliminating extra tabs and logins.

Reduced IT burden

One platform for intranet and search means one less system to maintain. Simpplr manages and updates connector integrations at scale, so IT doesn't have to.

What sets Simpplr apart

Unified platform for intranet and search

Search lives inside Simpplr One. A place that employees visit every day. Users get fast, role-compliant results, answers, across all connected systems from a single search bar.

Personalization via proprietary knowledge graph

Results are personalized based on role, org structure, geography, and content behavior — delivering accuracy other search tools can't match.

Superior performance

Hybrid (keyword + LLM-powered semantic) search understands intent, Learning-to-Rank (LTR) algorithm continuously improves, while native connectors deliver results up to 300ms faster than federated engines.

Enterprise-grade security and privacy

With Audience-Based Access Control (ABAC) employees only see the content that they are authorized to see.

Key end user features

Smart answers

Smart Answers creates an AI-summary from top search results, along with links, so that employees can get what they need quickly and easily, without the need to click through search results.

Trending documents

Trending documents simplify discovery of high-value and widely used content by surfacing the most accessed and relevant documents as employees begin typing in a query.

Multi-lingual results

Search comprehends multi-lingual content and prioritizes search results in employee's preferred language. Search result titles, snippets and Smart Answers are also available in the user's profile language, when appropriate metadata is available.

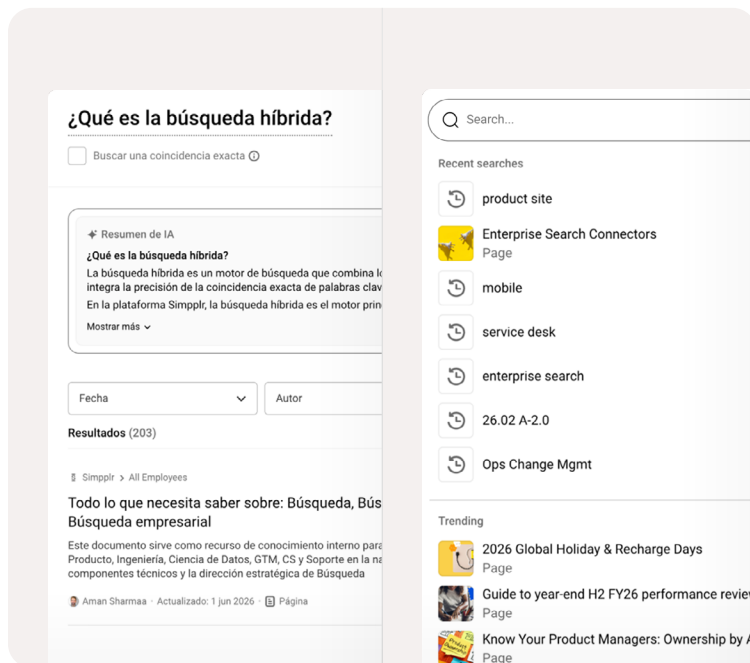
Key admin features

Acronym management

Every organization has acronyms that are unique to its shared organizational language. Admins can upload a set of acronyms so that users can easily search content around those acronyms.

External URL

Enterprise Search results are grounded in truth that is available in the intranet content or in connected systems. But admins can also specify a few URLs from which enterprise search can source data. These URLs can be websites from the company or a governing body, or any other trusted source on the internet.



Connectivity

Simplr Enterprise Search connects to all major systems of record across various different categories. Covering 25+ connectors out of the box, plus custom connector support for anything not yet on the list.

File repositories

Google Drive, Sharepoint Online, Onedrive, Box, etc.

Knowledge bases

ServiceNow, Confluence, Salesforce, Zendesk, Ivanti, etc.

Digital asset management

Bynder, Kontainer, etc.

Sales enablement / Learning management systems

Percipio, Oracle HCM, GTM Buddy, etc.

Email, communication, and internet

Outlook, MS Teams, Web crawler, etc.

About Simplr

Simplr simplifies and unifies employee communication, engagement, and enablement. It combines a single-platform approach with AI to deliver personalized, frictionless digital experiences, enabling employees to perform their best work from anywhere.

Learn more at simplr.com.

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